

CN/KAW/DfE Devices
28 June 2021

Dear Parents/Carers

I would like to take the opportunity to thank you once again for all of your support in regards to ensuring that your child/children engaged with remote learning during the global Coronavirus pandemic.

I would like to draw your attention to the following Department for Education (DfE) announcements, regarding DfE issued HP and Dell laptops and Huawei WIFI routers.

The safeguarding software provided with your 'DfE Restricted' Windows laptop will expire on 30 September 2021. These devices need to be reset so you can apply your own settings to make them safe for users. Therefore, if your child/children are in Years 7, 8, 9, 10 and/or 12 and they were issued with either an HP laptop or Dell laptop during the pandemic, please can the device be brought back to Reception between Thursday 24 June 2021 to Friday 2 July 2021, between the hours of 8.30 am-3.30 pm. This is to ensure that our IT Support department can reset the device(s) and apply anti-virus software. Please ensure that your child/children have saved and backed up all of their work on Google, a cloud or on an USB. Once this process has been completed, the devices will be returned to families.

In addition, please be aware that the SIM cards included with 4G wireless routers will provide data until 31 July 2021. However, you must **reset all Huawei routers before 16 July 2021**. If you do not do this, you will be unable to use another SIM card when the data runs out. This process should take between 5 and 10 minutes to complete. Please click on the URL link below for further DfE technical guidance:

https://get-help-with-tech.education.gov.uk/devices/reset-your-wireless-router?utm_source=secondary-p-huawei&utm_medium=email&utm_campaign=huawei_reset-260521&utm_content=router-reset-home

If you have any queries, please contact Mr Nicholson on nicholson@shirley.croydon.sch.uk

Yours sincerely

Mr C Nicholson
Associate Vice Principal with responsibility for Remote Learning